SECTION 1: IDENTIFICATION OF THE SUBSTANCE/MIXTURE AND OF THE COMPANY/UNDERTAKING

1.1 Product identifier: Soft Gentle

Other means of identification:

Non-applicable

1.2 Relevant identified uses of the substance or mixture and uses advised against:

Relevant uses: Detergent for cleaning clothes. For professional users/industrial user only.

Uses advised against: All uses not specified in this section or in section 7.3

1.3 Details of the supplier of the safety data sheet:

Textile Care Supplies Ltd Unit 9 Buko Business Centre Ashley Road Southfield Industrial Estate Glenrothes Fife KY15 7LW

1.4 Emergency telephone number: alternatively call 111 or 999 for further medical advice

SECTION 2: HAZARDS IDENTIFICATION

2.1 Classification of the substance or mixture:

GB CLP Regulation:

The product is not classified as hazardous according to GB CLP Regulation.

2.2 Label elements:

GB CLP Regulation:

Hazard statements:

Non-applicable

Precautionary statements:

Non-applicable

Supplementary information:

EUH210: Safety data sheet available on request.

2.3 Other hazards:

Product does not meet PBT/vPvB criteria

SECTION 3: COMPOSITION/INFORMATION ON INGREDIENTS

3.1 Substance:

Non-applicable

3.2 Mixture:

Chemical description: Mixture of substances

Components:

In accordance with Annex II of The REACH etc. (Amendment etc.) (EU Exit) Regulations 2020, the product contains:

	Identification	Chemical name/Classification	
CAS:	1335202-88-4	Esterification products of fatty acids, C16-18 (even numbered) and C18 (unsaturated) with triethanolamine, dimethyl sulphate-quaternized Aquatic Chronic 3: H412	1 - <10 %

To obtain more information on the hazards of the substances consult sections 11, 12 and 16.

SECTION 4: FIRST AID MEASURES

4.1 Description of first aid measures:

The symptoms resulting from intoxication can appear after exposure, therefore, in case of doubt, seek medical attention for direct exposure to the chemical product or persistent discomfort, showing the SDS of this product.

By inhalation:

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SECTION 4: FIRST AID MEASURES (continued)

This product does not contain substances classified as hazardous for inhalation, however, in case of symptoms of intoxication remove the person affected from the exposure area and provide with fresh air. Seek medical attention if the symptoms get worse or persist.

By skin contact:

In case of contact it is recommended to clean the affected area thoroughly with water and neutral soap. In case of changes to the skin (stinging, redness, rashes, blisters,...), seek medical advice with this Safety Data Sheet

By eye contact:

This product does not contain substances classified as hazardous for eye contact. Rinse eyes thoroughly for at least 15 minutes with lukewarm water, ensuring that the person affected does not rub or close their eyes.

By ingestion/aspiration:

In case of consumption, seek immediate medical assistance showing the SDS for the product.

4.2 Most important symptoms and effects, both acute and delayed:

Acute and delayed effects are indicated in sections 2 and 11.

4.3 Indication of any immediate medical attention and special treatment needed:

Non-applicable

SECTION 5: FIREFIGHTING MEASURES

5.1 Extinguishing media:

Suitable extinguishing media:

Product is non-flammable under normal conditions of storage, handling and use. In the case of combustion as a result of improper handling, storage or use preferably use polyvalent powder extinguishers (ABC powder), in accordance with the Regulation on fire protection systems.

Unsuitable extinguishing media:

Non-applicable

5.2 Special hazards arising from the substance or mixture:

As a result of combustion or thermal decomposition reactive sub-products are created that can become highly toxic and, consequently, can present a serious health risk.

5.3 Advice for firefighters:

Depending on the magnitude of the fire it may be necessary to use full protective clothing and self-contained breathing apparatus (SCBA). Minimum emergency facilities and equipment should be available (fire blankets, portable first aid kit,...).

Additional provisions:

Act in accordance with the Internal Emergency Plan and the Information Sheets on actions to take after an accident or other emergencies. Eliminate all sources of ignition. In case of fire, cool the storage containers and tanks for products susceptible to combustion, explosion or BLEVE as a result of high temperatures. Avoid spillage of the products used to extinguish the fire into an aqueous medium.

SECTION 6: ACCIDENTAL RELEASE MEASURES

6.1 Personal precautions, protective equipment and emergency procedures:

For non-emergency personnel:

Isolate leaks provided that there is no additional risk for the people performing this task. Personal protection equipment must be used against potential contact with the spilt product (See section 8). Evacuate the area and keep out those who do not have protection.

For emergency responders:

Wear protective equipment. Keep unprotected persons away. See section 8.

6.2 Environmental precautions:

It is recommended to avoid environmental spillage of both the product and its container.

6.3 Methods and material for containment and cleaning up:

It is recommended:

Absorb the spillage using sand or inert absorbent and move it to a safe place. Do not absorb in sawdust or other combustible absorbents. For any concern related to disposal consult section 13.

SECTION 6: ACCIDENTAL RELEASE MEASURES (continued)

6.4 Reference to other sections:

See sections 8 and 13.

SECTION 7: HANDLING AND STORAGE

7.1 Precautions for safe handling:

A.- General precautions for safe use

Comply with the current legislation concerning the prevention of industrial risks with regards manually handling weights. Maintain order, cleanliness and dispose of using safe methods (section 6).

B.- Technical recommendations for the prevention of fires and explosions

Product is non-flammable under normal conditions of storage, handling and use. It is recommended to transfer at slow speeds to avoid the generation of electrostatic charges that can affect flammable products. Consult section 10 for information on conditions and materials that should be avoided.

C.- Technical recommendations on general occupational hygiene

Do not eat or drink during the process, washing hands afterwards with suitable cleaning products.

D.- Technical recommendations to prevent environmental risks

It is recommended to have absorbent material available at close proximity to the product (See subsection 6.3)

7.2 Conditions for safe storage, including any incompatibilities:

A.- Technical measures for storage

Minimum Temp.: 0 °C

Maximum Temp.: 40 °C

Maximum time: 24 Months

B.- General conditions for storage

Avoid sources of heat, radiation, static electricity and contact with food. For additional information see subsection 10.5

7.3 Specific end use(s):

Except for the instructions already specified it is not necessary to provide any special recommendation regarding the uses of this product.

SECTION 8: EXPOSURE CONTROLS/PERSONAL PROTECTION

8.1 Control parameters:

Substances whose occupational exposure limits have to be monitored in the workplace:

There are no applicable occupational exposure limits for the substances contained in the product

DNEL (Workers):

		Short exposure		Long exposure	
Identification		Systemic	Local	Systemic	Local
Esterification products of fatty acids, C16-18 (even numbered) and C18 (unsaturated) with triethanolamine, dimethyl sulphate-quaternized	Oral	Non-applicable	Non-applicable	Non-applicable	Non-applicable
CAS: 1335202-88-4	Dermal	Non-applicable	Non-applicable	312.5 mg/kg	Non-applicable
EC: 931-203-0	Inhalation	Non-applicable	Non-applicable	44 mg/m ³	Non-applicable

DNEL (General population):

Short exposure		xposure	Long exposure		
Identification		Systemic	Local	Systemic	Local
Esterification products of fatty acids, C16-18 (even numbered) and C18 (unsaturated) with triethanolamine, dimethyl sulphate-quaternized	Oral	Non-applicable	Non-applicable	7.5 mg/kg	Non-applicable
CAS: 1335202-88-4	Dermal	Non-applicable	Non-applicable	187.5 mg/kg	Non-applicable
EC: 931-203-0	Inhalation	Non-applicable	Non-applicable	13 mg/m ³	Non-applicable

PNEC:

SECTION 8: EXPOSURE CONTROLS/PERSONAL PROTECTION (continued)

Identification				
Esterification products of fatty acids, C16-18 (even numbered) and C18 (unsaturated) with triethanolamine, dimethyl sulphate-quaternized	STP	2.96 mg/L	Fresh water	0.002 mg/L
CAS: 1335202-88-4	Soil	0.115 mg/kg	Marine water	0 mg/L
EC: 931-203-0	Intermittent	0.019 mg/L	Sediment (Fresh water)	0.58 mg/kg
	Oral	Non-applicable	Sediment (Marine water)	0.058 mg/kg

8.2 **Exposure controls:**

A.- Individual protection measures, such as personal protective equipment

As a preventative measure it is recommended to use basic Personal Protective Equipment, with the corresponding << UKCA marking>>. For more information on Personal Protective Equipment (storage, use, cleaning, maintenance, class of protection,...) consult the information leaflet provided by the manufacturer. For more information see subsection 7.1. All information contained herein is a recommendation which needs some specification from the labour risk prevention services as it is not known whether the company has additional measures at its disposal.

B.- Respiratory protection

The use of protection equipment will be necessary if a mist forms or if the occupational exposure limits are exceeded.

C.- Specific protection for the hands

Non-applicable

D.- Eye and face protection

Non-applicable

E.- Body protection

Non-applicable

F.- Additional emergency measures

It is not necessary to take additional emergency measures.

Environmental exposure controls:

In accordance with the community legislation for the protection of the environment it is recommended to avoid environmental spillage of both the product and its container. For additional information see subsection 7.1.D

The Volatile Organic Compounds in Paints, Varnishes and Vehicle Refinishing Products Regulations 2012:

0.81 % weight V.O.C. (Supply):

8.38 kg/m³ (8.38 g/L) V.O.C. density at 20 °C:

SECTION 9: PHYSICAL AND CHEMICAL PROPERTIES

9.1 Information on basic physical and chemical properties: For complete information see the product datasheet. Appearance: Physical state at 20 °C: Liquid Not available Appearance: Colour: White Odour: Pleasant Odour threshold: Non-applicable * Volatility: >100 °C Boiling point at atmospheric pressure: Vapour pressure at 20 °C: 2356 Pa 12409.73 Pa (12.41 kPa) Vapour pressure at 50 °C: Evaporation rate at 20 °C: Non-applicable * **Product description:** Density at 20 °C: 1030.4 kg/m³ *Not relevant due to the nature of the product, not providing information property of its hazards.

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SECTION 9: PHYSICAL AND CHEMICAL PROPERTIES (continued)

Relative density at 20 °C: ~1.01

Dynamic viscosity at 20 °C:

Kinematic viscosity at 20 °C:

Kinematic viscosity at 40 °C:

Non-applicable *

Non-applicable *

Non-applicable *

pH: 2 - 4

Vapour density at 20 °C:

Partition coefficient n-octanol/water 20 °C:

Solubility in water at 20 °C:

Non-applicable *

Non-applicable *

Non-applicable *

Non-applicable *

Non-applicable *

Melting point/freezing point:

Non-applicable *

Flammability:

Flash Point: Non Flammable (>60 °C)

Flammability (solid, gas): Non-applicable *

Autoignition temperature: 204 °C

Lower flammability limit: Non-applicable *
Upper flammability limit: Non-applicable *

Particle characteristics:

Median equivalent diameter: Non-applicable

9.2 Other information:

Information with regard to physical hazard classes:

Explosive properties: Non-applicable *

Oxidising properties: Non-applicable *

Corrosive to metals: Non-applicable *

Heat of combustion: Non-applicable *

Aerosols-total percentage (by mass) of flammable Non-applicable *

components:

Other safety characteristics:

Surface tension at 20 °C:

Refraction index:

Non-applicable *

Non-applicable *

*Not relevant due to the nature of the product, not providing information property of its hazards.

SECTION 10: STABILITY AND REACTIVITY

10.1 Reactivity:

No hazardous reactions are expected because the product is stable under recommended storage conditions. See section 7.

10.2 Chemical stability:

Chemically stable under the indicated conditions of storage, handling and use.

10.3 Possibility of hazardous reactions:

Under the specified conditions, hazardous reactions that lead to excessive temperatures or pressure are not expected.

10.4 Conditions to avoid:

Applicable for handling and storage at room temperature:

Shock and friction	Contact with air	Increase in temperature	Sunlight	Humidity
Not applicable	Not applicable	Not applicable	Not applicable	Not applicable

10.5 Incompatible materials:

SECTION 10: STABILITY AND REACTIVITY (continued)

Acids	Water	Oxidising materials	Combustible materials	Others
Avoid strong acids	Not applicable	Not applicable	Not applicable	Avoid alkalis or strong bases

10.6 Hazardous decomposition products:

See subsection 10.3, 10.4 and 10.5 to find out the specific decomposition products. Depending on the decomposition conditions, complex mixtures of chemical substances can be released: carbon dioxide (CO₂), carbon monoxide and other organic compounds.

SECTION 11: TOXICOLOGICAL INFORMATION

11.1 Information on toxicological effects:

The experimental information related to the toxicological properties of the product itself is not available

Dangerous health implications:

In case of exposure that is repetitive, prolonged or at concentrations higher than the recommended occupational exposure limits, adverse effects on health may result, depending on the means of exposure:

- A- Ingestion (acute effect):
 - Acute toxicity: Based on available data, the classification criteria are not met, as it does not contain substances classified as hazardous for consumption. For more information see section 3
 - Corrosivity/Irritability: Based on available data, the classification criteria are not met, as it does not contain substances classified as hazardous for this effect. For more information see section 3.
- B- Inhalation (acute effect):
 - Acute toxicity: Based on available data, the classification criteria are not met, as it does not contain substances classified as hazardous for inhalation. For more information see section 3.
 - Corrosivity/Irritability: Based on available data, the classification criteria are not met, as it does not contain substances classified as hazardous for this effect. For more information see section 3.
- C- Contact with the skin and the eyes (acute effect):
 - Contact with the skin: Based on available data, the classification criteria are not met, as it does not contain substances classified as hazardous for skin contact. For more information see section 3.
 - Contact with the eyes: Based on available data, the classification criteria are not met, as it does not contain substances classified as hazardous for this effect. For more information see section 3.
- D- CMR effects (carcinogenicity, mutagenicity and toxicity to reproduction):
 - Carcinogenicity: Based on available data, the classification criteria are not met, as it does not contain substances classified as hazardous for the effects mentioned. For more information see section 3.

 IARC: propan-2-ol (3)
 - Mutagenicity: Based on available data, the classification criteria are not met, as it does not contain substances classified as hazardous for this effect. For more information see section 3.
 - Reproductive toxicity: Based on available data, the classification criteria are not met, as it does not contain substances classified as hazardous for this effect. For more information see section 3.
- E- Sensitizing effects:
 - Respiratory: Based on available data, the classification criteria are not met, as it does not contain substances classified as hazardous with sensitising effects. For more information see section 3.
 - Skin: Based on available data, the classification criteria are not met, as it does not contain substances classified as hazardous for this effect. For more information see section 3.
- F- Specific target organ toxicity (STOT) single exposure:

Based on available data, the classification criteria are not met, as it does not contain substances classified as hazardous for this effect. For more information see section 3.

- G- Specific target organ toxicity (STOT)-repeated exposure:
 - Specific target organ toxicity (STOT)-repeated exposure: Based on available data, the classification criteria are not met, as it does not contain substances classified as hazardous for this effect. For more information see section 3.
 - Skin: Based on available data, the classification criteria are not met, as it does not contain substances classified as hazardous for this effect. For more information see section 3.
- H- Aspiration hazard:

Based on available data, the classification criteria are not met, as it does not contain substances classified as hazardous for this effect. For more information see section 3.

Other information:

SECTION 11: TOXICOLOGICAL INFORMATION (continued)

Non-applicable

Specific toxicology information on the substances:

Not available

SECTION 12: ECOLOGICAL INFORMATION

The experimental information related to the eco-toxicological properties of the product itself is not available

12.1 Toxicity:

Acute toxicity:

Identification	Concentration		Species	Genus
Esterification products of fatty acids, C16-18 (even numbered) and C18 (unsaturated) with triethanolamine, dimethyl sulphate-quaternized	LC50	1.91 mg/L (96 h)	Oncorhynchus mykiss	Fish
CAS: 1335202-88-4	EC50	2.23 mg/L (48 h)	Daphnia magna	Crustacean
	EC50	9.25 mg/L (72 h)	Desmodesmus subspicatus	Algae

12.2 Persistence and degradability:

Substance-specific information:

Identification	Degradability		Biodegradability	
Esterification products of fatty acids, C16-18 (even numbered) and C18 (unsaturated) with triethanolamine, dimethyl sulphate-quaternized	BOD5	Non-applicable	Concentration	2 mg/L
CAS: 1335202-88-4	COD	Non-applicable	Period	Non-applicable
	BOD5/COD	Non-applicable	% Biodegradable	Non-applicable

12.3 Bioaccumulative potential:

Not available

12.4 Mobility in soil:

Identification	Absorption/desorption		Volatility	
Esterification products of fatty acids, C16-18 (even numbered) and C18 (unsaturated) with triethanolamine, dimethyl sulphate-quaternized	Кос	10000	Henry	Non-applicable
CAS: 1335202-88-4	Conclusion	Immobile	Dry soil	Non-applicable
	Surface tension	Non-applicable	Moist soil	Non-applicable

12.5 Results of PBT and vPvB assessment:

Product does not meet PBT/vPvB criteria

12.6 Other adverse effects:

Not described

SECTION 13: DISPOSAL CONSIDERATIONS

13.1 Waste treatment methods:

Code	Description	Waste class
20 01 30	detergents other than those mentioned in 20 01 29	Non dangerous

Type of waste:

Non-applicable

Waste management (disposal and evaluation):

Consult the authorized waste service manager on the assessment and disposal operations in accordance The Waste Regulations 2011, 2011 No. 988. As under 15 01 of the code and in case the container has been in direct contact with the product, it will be processed the same way as the actual product. Otherwise, it will be processed as non-dangerous residue. Waste should not be disposed of to drains. See paragraph 6.2.

Regulations related to waste management:

In accordance with Annex II of UK REACH the provisions related to waste management are stated:

SECTION 13: DISPOSAL CONSIDERATIONS (continued)

UK legislation: The Waste Regulations 2011.

SECTION 14: TRANSPORT INFORMATION

This product is not regulated for transport (ADR/RID,IMDG,IATA)

SECTION 15: REGULATORY INFORMATION

15.1 Safety, health and environmental regulations/legislation specific for the substance or mixture:

- Substances listed in UK candidate list of substances of very high concern (SVHCs): Non-applicable
- Substances listed in UK REACH Authorisation List (Annex 14): Non-applicable

The Detergents (Amendment) (EU Exit) Regulations:

In accordance with this regulation the product complies with the following:

Labelling for contents:

Component perfumes

Preservation agents: 2-methyl-2H-isothiazol-3-one (METHYLISOTHIAZOLINONE).

The Control of Major Accident Hazards Regulations 2015:

Non-applicable

Restrictions to commercialisation and the use of certain dangerous substances and mixtures (Annex XVII UK REACH, etc):

Non-applicable

Specific provisions in terms of protecting people or the environment:

It is recommended to use the information included in this safety data sheet as a basis for conducting workplace-specific risk assessments in order to establish the necessary risk prevention measures for the handling, use, storage and disposal of this product.

Other legislation:

The REACH etc. (Amendment etc.) (EU Exit) Regulations 2020.

The Chemicals (Health and Safety) and Genetically Modified Organisms (Contained Use) (Amendment etc.) (EU Exit) Regulations 2020.

Control of Substances Hazardous to Health Regulations 2002 (as amended)

EH40/2005 Workplace exposure limits.

COSHH-SR24 Storing chemical products (small scale).

COSHH-SR2 Diluting chemical concentrates.

COSHH-SR4 Manual cleaning and disinfecting surfaces.

The Product Safety and Metrology etc. (Amendment etc.) (EU Exit) Regulations 2019: SCHEDULE 34 - Amendment of Regulation (EC) No 1223/2009 and related amendments.

The Detergents (Amendment) (EU Exit) Regulations 2020.

SECTION 16: OTHER INFORMATION

Legislation related to safety data sheets:

This safety data sheet has been designed in accordance with ANNEX II-The REACH etc. (Amendment etc.) (EU Exit) Regulations 2020.

Texts of the legislative phrases mentioned in section 3:

The phrases indicated do not refer to the product itself; they are present merely for informative purposes and refer to the individual components which appear in section 3

GB CLP Regulation:

Aquatic Chronic 3: H412 - Harmful to aquatic life with long lasting effects.

Classification procedure:

Non-applicable

Advice related to training:

Training is recommended in order to prevent industrial risks for staff using this product and to facilitate their comprehension and interpretation of this safety data sheet, as well as the label on the product.

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SECTION 16: OTHER INFORMATION (continued)

Principal bibliographical sources:

http://echa.europa.eu http://eur-lex.europa.eu

Abbreviations and acronyms:

ADR: European agreement concerning the international carriage of dangerous goods by road

IMDG: International maritime dangerous goods code IATA: International Air Transport Association

ICAO: International Civil Aviation Organisation COD: Chemical Oxygen Demand BOD5: 5day biochemical oxygen demand

BCF: Bioconcentration factor LD50: Lethal Dose 50 LC50: Lethal Concentration 50 EC50: Effective concentration 50

LogPOW: Octanolwater partition coefficient Koc: Partition coefficient of organic carbon

UFI: unique formula identifier

IARC: International Agency for Research on Cancer

The information contained in this safety data sheet is based on sources, technical knowledge and current legislation at UK, without being able to guarantee its accuracy. This information cannot be considered a guarantee of the properties of the product, it is simply a description of the security requirements. The occupational methodology and conditions for users of this product are not within our awareness or control, and it is ultimately the responsibility of the user to take the necessary measures to obtain the legal requirements concerning the manipulation, storage, use and disposal of chemical products. The information on this safety data sheet only refers to this product, which should not be used for needs other than those specified.

- END OF SAFETY DATA SHEET -